RURAL EMS LEADERSHIP PROGRAM

TRANSITIONING FROM PEER TO BOSS

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- 30 YEAR EMT
- 15 YEAR FIREFIGHTER
- EMS & EMPLOYMENT ATTORNEY
- AAA HR & EMPLOYMENT LAW CONSULTANT

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WHAT DOES IT MEAN TO TRANSITION TO BOSS?

- FIELD PROVIDER (PEER) TO LEADER
- HOW HAS THE RELATIONSHIP CHANGED?
- PRACTICAL IMPLICATIONS OF THE TRANSITION
- LEGAL RELATIONSHIP
- ARE YOU EVER REALLY OFF DUTY?

EXPECTATIONS

- UNDERSTAND EXPECTATIONS (ORGANIZATION & EMPLOYEE)
- WHAT DOES A SUCCESSFUL PERSON LOOK LIKE IN YOUR ROLE?
- WHAT ARE THE DELIVERABLES?
- ASK WHEN YOU DON'T KNOW
- IT'S OKAY TO NOT KNOW
- ALWAYS BE LEARNING CONTINUALLY

LEADERSHIP STYLES

- AUTHORITARIAN
- DEMOCRATIC
- LAISSEZ-FAIR

WHAT DOES IT MEAN TO BE A LEADER?

- THINK OF GREAT LEADERS
- WHAT MADE THEM GREAT?
- WHAT QUALITIES DID THEY HAVE?

1. TECHNICAL KSAs
2. FAIR & HONEST
3. TRUSTWORTHY & LOYAL
4. GOOD COMMUNICATOR
5. DECISIVE
6. CALM

COMMUNICATION

- BEING PRESENT
- LISTENING
- ASK QUESTIONS
- WAIT TO RESPOND
- BRIEF & TO THE POINT
- VOICE TONE & BODY LANGUAGE
- PERSONALIZED

OTHER CRITICAL SKILLS FOR LEADERS

- SETTING GOALS & PLANNING
- TIME MANAGEMENT
- ATTENTION TO DETAIL
- DELEGATION
- FOLLOW-UP
- DOCUMENTATION
- INQUISITIVENESS

70% OF LEADERS RATE THEMSELVES AS INSPIRING & MOTIVATING

A GREATER PERCENTAGE OF INDIVIDUALS RATE THEMSELVES AS GREAT DRIVERS.

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READ OFTEN
BOTH IN & OUTSIDE
OF YOUR PROFESSION

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RESOURCES

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